

SN 2023/38 - Secure Remote Maintenance: Discontinuation of SiteManager 0RMSM11xx and Launch of successor 0RMSM13xx

Exported from Confluence on 2023 August 03

We reserve the right to change the content of this document without prior notice. The information contained herein is believed to be accurate as of the date of export, however, B&R makes no warranty, expressed or implied, with regards to the information contained within this document. B&R shall not be liable in the event of incidental or consequential damages in connection with or arising from the use of this information. The software names, hardware names and trademarks used in this document are registered by the respective companies.

Table of Contents

SN 2023/38 - Secure Remote Maintenance: Discontinuation of SiteManager 0RMSM11xx and Launch of successor 0RMSM13xx.....3

General information..... 3

Affected material numbers 3

Successor products (hard- and software compatibility) 4

Pricing information (discontinued products) 4

Product life cycle information (0RMSM11xx)..... 5

Purchase orders 6

Additional information about Secure Remote Maintenance (SRM)..... 6

SN 2023/38 - Secure Remote Maintenance: Discontinuation of SiteManager 0RMSM11xx and Launch of successor 0RMSM13xx

Key Information

Sales Notice Number	SN 2023/38
Creation Date	01.06.2022
Last Modified Date	03.08.2023
Author(s)	Hannes Weilbuchner
Sales Notice Type	Product-related
Product Group	PG Controls
Quicklinks	<p>PnS SRM page https://confluence.br-automation.com/x/jwoFB SRM on B&R webpage https://www.br-automation.com/en/products/software/remote-maintenance/wE-talk-recording https://www.br-automation.com/en/academy/knowledge-resource-search/secure-remote-maintenance-discontinuation-of-sitemanager-knrafs-1685885827587/</p>
Status	VALID
Confidentiality	GLOBAL



General information

The global resource crisis on the semiconductor market also affects certain components in the SiteManager variants. Therefore, we must discontinue all Hardware SiteManager variants.

Customers will have the possibility for a last time buy for the SiteManager (no LTB for the StarterPackage), but we suggest our customers to switch to the SiteManager successor products as soon as possible.

Affected material numbers

Affected material numbers	Successor material numbers
0RMSM1115	0RMSM1315
0RMSM1135.4G	0RMSM1335.4G
0RMSM1145	0RMSM1345

Affected material numbers	Successor material numbers
ORMGMZSP.1115	ORMGMZSP.1315
ORMGMZSP.1135.4G	ORMGMZSP.1335.4G
ORMGMZSP.1145	ORMGMZSP.1345

Successor products (hard- and software compatibility)

The SiteManager successor products are form and fit compatible and have **additional features (3x Dev port, USB, Serial, SD card slot, 10 Agents)**.

A direct drop-in replacement is not given. The reason for that is that the SiteManager variants have different device IDs that they use when registering themselves in Automation Studio. This does not allow for a drop-in replacement. For replacements, a step-by-step guide for easy customer migration shall be followed instead. Find the document on the B&R webpage "Migration guide to SiteManager - new series" (<https://www.br-automation.com/download/10000762088>).

Other than that, the software is identical and the SiteManager can be configured with Automation Studio as usual.

Additional information

- wE-talk (knowledge resources - B&R webpage): <https://www.br-automation.com/en/academy/knowledge-resource-search/secure-remote-maintenance-discontinuation-of-sitemanager-knrafs-1685885827587/>
- PnS confluence page: <https://confluence.br-automation.com/x/YQ93D>

The SiteManager successor products are available with 2023-07-31.

Order number	Short description	Reference Price (Z0)
ORMSM1315	Secure Remote Maintenance -SiteManager, LAN 1x Ethernet 100Base-T uplink port, 3x Dev port 10 device agents, integrated firewall, 2x digital inputs, 2x digital outputs, 24 VDC	€539,40
ORMSM1335.4G	Secure Remote Maintenance -SiteManager, LTE/4G; for global, 1x Ethernet 100BASE-T uplink port, 1x GPRS/3G/4G uplink port, 3x Dev port 10 device agents, integrated firewall, 2x digital inputs, 2x digital outputs, 24 VDC	€661,90
ORMSM1345	Secure Remote Maintenance -SiteManager, WiFi 1x Ethernet 100Base-T uplink port, 1x WiFi uplink port, 3x Dev port 10 device agents, integrated firewall, 2x digital inputs, 2x digital outputs, 24 VDC	€606,80
ORMGMZSP.1315	StarterPackage SiteManager 1315	€583,70
ORMGMZSP.1335.4G	StarterPackage SiteManager 1335.4G	€583,70
ORMGMZSP.1345	StarterPackage SiteManager 1345	€583,70

Pricing information (discontinued products)

Order number	Short description	Reference Price (Z0)	Reference Price - Last Shipment - year 1	Reference Price - Last Shipment - year 2
0RMSM1115	Secure Remote Maintenance -SiteManager, LAN 1x Ethernet 100Base-T uplink port, 5 device agents, integrated firewall, 2x digital inputs, 2x digital outputs, 24 VDC	€513,70	€554,80	€610,28
0RMSM1135.4G	Secure Remote Maintenance -SiteManager, LTE/4G/3G; for global, 1x Ethernet 100BASE-T uplink port, 1x GPRS/3G/4G uplink port, 5 device agents, 2x digital inputs, 2x digital outputs, 24 VDC	€630,40	€680,83	€748,92
0RMSM1145	Secure Remote Maintenance -SiteManager, WiFi 1x Ethernet 100Base-T uplink port, 1x WiFi uplink port, 5 device agents, integrated firewall, 2x digital inputs, 2x digital outputs, 24 VDC	€577,90	€624,13	€686,55
0RMGMZSP.1115	StarterPackage SiteManager 1115	€583,70	no LTB	no LTB
0RMGMZSP.1135.4G	StarterPackage SiteManager 1135.4G	€583,70	no LTB	no LTB
0RMGMZSP.1145	StarterPackage SiteManager 1145	€583,70	no LTB	no LTB

Product life cycle information (0RMSM11xx)

The SiteManager (0RMSM1115 / 0RMSM1135.4G / 0RMSM1145) are in state "Active" till 2023-07-31, followed by state "Classic" from 2023-08-01 to 2023-11-30. The state "Limited" starts with 2023-12-01 and ends with the Last Shipment date 2025-11-30.

The corresponding StarterPackage has the same LTB, but there will be no last shipment phase. Last repair date is the same as for the respective hardware SiteManager. If a StarterPackage is ordered for a new customer (attention: StarterPackage is only available once per customer), from now on only a new StarterPackage (0RMGMZSP.13xx) should be offered.

Discontinuation	2023-07-31
Last Time Buy (LTB)	2023-11-30
Last Shipment	2025-11-30
Last Repair	2028-11-30

Customers will be informed via PRICS on August 16, 2023. Therefore, please make sure to maintain the notification recipients in CRM.

Purchase orders

Please urge your customer to switch to the new SiteManager (0RMSM13xx) as soon as possible and also to provide the last time buy quantities for the old SiteManager (0RMSM11xx).

The earlier the required quantities are known, the better the production and deliveries can be planned by B&R and SECOMEA.

Additional information about Secure Remote Maintenance (SRM)

Tips and tricks, as well as step-by-step instructions (e.g. Migration Guide GM Own to Hosted) on SRM are collected and published on the Global Application Platform - see <https://confluence.br-automation.com/x/ZgMXC>.

This link is also available on the PnS SRM confluence page under "Restrictions, FAQ & More_SRM".

The PnS SRM confluence page <https://confluence.br-automation.com/x/jwoFB> is the central source of information - please feel free to use it.
